

Communication & Conflict Resolution Guidelines

Rio Rapids Soccer Club encourages our members to take a 48-hour “cool down” period before addressing a conflict that may have occurred. Complaints and concerns regarding your soccer experience should be addressed according to the following guidelines.

Complaints and concerns should first be addressed directly with your Head Coach. If you are not able to resolve the matter to your satisfaction contact your Age Group Director - see list below.

Rio Rapids Age Group Directors

U5-U10 B&G	Aidan Yeomans	aidan.yeomans@riorapids.org	505-328-3520
U11-U15B	Morgen McBrayer	morgen.mcbrayer@riorapids.org	505-550-8328
U11-U15G	Marie Ipock	marie.ipock@riorapids.org	505-306-1404
U16-U19B & ECNL	Chris Hurst	chris.hurst@riorapids.org	505-301-6445
U16-U19G & GA	Chris Brennan	chris.brennan@riorapids.org	505-401-2870

If your Coach and Age Group Director were not able to address the matter to your satisfaction, please communicate your concerns to the Rio Rapids Director of Coaching.

Director Of Coaching: Chris Hurst chris.hurst@riorapids.org 505-301-6445

If the matter has not been addressed to your satisfaction after communicating with these parties, the Rio Rapids SC Board has a Parent/Player Liaison and an Executive Director who can work with you to review and address your concerns.

Parent/Player Liaison: Doug Otts doug.otts@riorapids.org 505-304-8772
Executive Director Jason Moran jason.moran@riorapids.org 505-331-1373