



Communication & Conflict Resolution Guidelines

NM Rapids Soccer Club encourages our members to take a 48-hour "cool down" period before addressing a conflict that may have occurred. Complaints and concerns regarding your soccer experience should be addressed according to the following guidelines.

Complaints and concerns should first be addressed directly with your Head Coach. If you are not able to resolve the matter to your satisfaction contact your Age Group Director - see list below.

NM Rapids Age Group Directors

Starters	Eric Dooley	eric.dooley@nmrapids.org	505-702-5412
Youth Academy	Alex Arvizo	alex.arvizo@nmrapids.org	505-659-9248
U9/U10 B&G	Chris Lovato	chris.lovato@nmrapids.org	505504-6226
U11-U14G	Morgen McBrayer	morgen.mcbrayer@nmrapids.org	505-550-8328
U10-U14B & EA	Aidan Yeomans	aidan.yeomans@nmrapids.org	505-328-3520
U15-U19B & ECNL-Interim	Chris Hurst	chris.hurst@nmrapids.org	505-301-6445
U16-U19G & GA	Chris Brennan	chris.brennan@riorapids.org	505-401-2870
DPL - Interim	Jason Moran	jason.moran@nmrapids.org	505-331-1373

If your Coach and Age Group Director were not able to address the matter to your satisfaction, please communicate your concerns to either the Technical Director or the NM Rapids Director of Coaching.

Director Of Coaching:	Chris Hurst	chris.hurst@nmrapids.org	505-301-6445
Technical Director:	Justin Sells	justin.sells@nmrapids.org	505-463-5662

If the matter has not been addressed to your satisfaction after communicating with these parties, the NM Rapids SC Board has a Parent/Player Liaison and an Executive Director who can work with you to review and address your concerns.

Parent/Player Liaison:	Aaron Forrester	aaronforrester79@gmail.com	505-321-8459
Executive Director	Jason Moran	jason.moran@nmrapids.org	505-331-1373